

Behavior in case of emergency

Your position: see label at the door

See also Emergency-App

<https://intra.zhaw.ch/finanzen-services/finanzen-services/sicherheit/notfall/notfall-app/>



BEHAVIOR IN CASE OF AN ACCIDENT (Keep calm)

1. Report the accident



Emergency ZHAW 058 934 70 70



Ambulance 144

- Who are you?
- What has happened?
- Where is the accident?
- How did it happen?
- Is anyone in danger?

2. First Aid



- Secure the site of accident
- Take care of injured persons
- Follow the instructions



BEHAVIOR IN CASE OF FIRE / EVACUATION (Keep calm)

1. Raise the alarm



Emergency ZHAW 058 934 70 70



Fire brigade 118

2. Help others



- Take with you people in danger
- Shut doors and windows
- Follow the marked escape routes

- Never use the lift!
- Do not enter smoke-filled areas!

3. Listen to the alarm signal



- Continuous beep or the announcement «Leave the building»

4. Extinguish the fire



- Consider your own safety

Evacuation



- Go straight to the assembly point

BEHAVIOR IN CASE OF THREATS / VIOLENCE

1. Raise the alarm



Emergency ZHAW 058 934 70 70

2. Listen to the alarm signal



- Pulsating beep or the announcement «Danger – Seek a safe place»

3. Seek a safe place



- Find a room with a locking door
- Lock all doors and windows
- Keep away from doors and windows
- Take cover
- Lie on or keep close to floor

4. All-clear



- The all-clear is given only on the instruction of the police

PERSONAL THREAT

- Do not make any resistance
- Fulfill all claims

THREAT ON PHONE

- Note the phone number
- Document the dialogue

WRITTEN THREAT

- Avoid touching the document
- Do not delete or forward the e-mail



BEHAVIOR IN CASE OF BURGLARY / THEFT

1. Raise the alarm



Emergency ZHAW 058 934 70 70

2. Provide information



- Inform the superior

Service Desk: **058 934 66 77**

- MO – FR 07.00 - 19.00 Uhr
- SA 08.00 - 12.00 Uhr

